

## **Legal notice and privacy policy**

*Thank you for downloading AirTube, MultiAir S.p.A. Application. (MultiAir S.p.A. and its subsidiaries are referred to as "MultiAir", "we", "us" and "our").*

### **We appreciate your interest in us.**

Below you will find information of legal relevance when using our application ("app"). In addition, you will find our Privacy Policy, which explains what kind of information may be gathered and processed, and how we may use data we collect. We thank you for reading the contents of this page, and, if you accept all terms and conditions, for using the application. By accessing or using this application, you accept all terms and conditions.

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### **Copyright, Trademarks, and other Intellectual Property Rights**

The contents of the application, including but not limited to logos, trademarks, trade-names, text, images, graphics, sound, animation and video files, and their arrangement on the website are proprietary to us or one or more other *MultiAir* entities or third parties and subject to intellectual property protection. No content of the app may be reproduced, copied, transferred, published, distributed, modified, reposted, or placed onto other websites or documents, without prior written authorization. All intellectual property rights contained in the app, including copyrights, trademarks, trade secret and patent rights, are reserved and any use without prior written authorization from the respective owner is strictly prohibited. Nothing contained on the app shall be construed as granting any express or implied license or right to use our or any other *MultiAir* entity's or third party's intellectual property.

### **Privacy Policy**

Geolocalization, Device Type, Operating Systems, Interactions: When you enter our app, we may collect your device location if you accept. The device location does not identify you as an individual, but does identify your position. Other non-personally identifiable information that we may collect include the type of device used, the operating system used, and the interactions (downloads, page visited). The

information is aggregated to provide broad demographic information, such as the geographic location of visitors and how often they use the app. Collecting this type of information allows us to administer our app, diagnose server problems, analyze trends and statistics, and provide better customer service.

## **Personal Information**

This part explains how we collect, use, and share personal information that you provide to us, or that we may otherwise obtain or generate, which relates to you (“Personal Information”). *MultiAir* has implemented technical, administrative, and physical measures to safeguard any Personal Information that we may collect (see below). It is also clear that *MultiAir* will always abide local laws and regulations and will refrain from the collection or use of Personal Information in a location where it is prohibited by law.

### *What personal information might MultiAir collect?*

“Personal Information” is information through which a natural person is identifiable or may be identified. We may collect, use and process your Personal Information in order to provide you with services, products or information that you request.

We will not collect your Personal Information without your knowledge and permission, nor will we sell or rent any such data. In order to provide you with a specific product, service, or information or to process a transaction, we may request your personally identifiable information. This will be indicated whenever we collect it.

### *How might MultiAir use the Personal Information it collects?*

Personal Information is only collected when necessary to provide a product, service, or information, process a transaction, or if you submit it to us for other purposes, for instance if registering in the application.

The collection of Personal Information will be transparent to you (including indication of the legal basis for the processing), and you will have the opportunity to decide whether or not to provide it. If you choose not to provide any of the Personal Information requested, *MultiAir* may be unable to complete your transaction, or provide the information, services or products you have requested.

When collected, the Personal Information might be used for the following purposes:

- Deploying our web marketing activities:
  - o Emailing campaigns,
  - o Targeting and re-targeting,
  - o Participation confirmation.
- Responding to questions or concerns submitted to *MultiAir*;
- Designing, selling, producing and improving products;
- Providing customer service and support;
- Training and certification of customer, supplier, and vendor personnel;

- As required or expressly authorized by applicable law or regulation.

Once collected the personal data will be erased from our databases open request. This also applies to users who opt out (unsubscribe).

In any event, we will not retain data longer than is necessary to fulfill the purposes for which it was collected or as required by applicable laws or regulations.

If required, we may need to get your consent to allow us to use your Personal Information for one or more of the purposes set out above. You have various rights where we are processing your Personal Information on the basis of your consent. If at a later stage, you would like to withdraw the consent, we will make sure such withdrawal can be done in a way which is as easy as the way the consent was given.

*Who Personal Information may be shared with:*

Because MultiAir is a global company with locations in many different countries, we may transfer your Personal Information from one legal entity to another or from one country to another in order to accomplish the purposes listed above. We will transfer your Personal Information consistent with applicable legal requirements and only to the extent necessary for the purposes set out above. Within the group of MultiAir companies, Personal Information is transferred subject to the same rules and levels of security. If required, data processing agreements will be in place to ensure the necessary level of protection.

MultiAir relies on available legal mechanisms to enable the legal transfer of Personal Information across borders. To the extent that MultiAir relies on the standard contractual clauses (also called the model clauses) to authorize transfer, MultiAir will comply with those requirements, including where there may be a conflict between those requirements and this Notice.

MultiAir will not sell or otherwise share your Personal Information outside the MultiAir company of companies, except to:

- service providers that MultiAir has retained to perform services on our behalf. MultiAir will only share your Personal Information with service providers whom MultiAir has contractually restricted from using or disclosing the information except as necessary to perform services on our behalf or to comply with legal requirements;
- comply with legal obligations, including but not limited to, in response to a legitimate legal request from law enforcement authorities or other government regulators;
- investigate suspected or actual illegal activity;
- prevent physical harm or financial loss; or
- support the sale or transfer of all or a portion of our business or assets (including through bankruptcy).

*To Remove, Correct, Update or Access Your Personally Identifiable Information:*

If you would like to remove, correct, update, or access your Personal Information that you have submitted to us, or if you have any related concerns, please contact us. If you contact us in this regard, please note the contact information (for instance name, email address, postal address, etc.) that you provided at that time.

## **Security**

Technical and administrative measures are implemented to help protect Personal Information and other data on our servers from unauthorized access, loss, or alteration. However, no server or transmission over the Internet can be guaranteed to be one hundred percent secure. Therefore, any activity or communication is conducted at your own risk.

In no case we will store or ask for credit card numbers, social security number or other payment-related information. If you receive a request to share such sensitive information, please get in touch with us directly and do not answer that request.

## **Further information and complaints**

For further information on the processing of Personal Information, please get in touch with our Customer Support ([customer.support@balma.com](mailto:customer.support@balma.com))

If we do not address any of your requests, or fail to provide you with a valid reason why we are unable to do so, you have the right to contact supervisory authority to make a complaint.

## **Links to third party websites**

Some of our pages may contain links to third party websites. Please note that we are not responsible for the privacy policies, content, or practices of such other websites or their owners or operators.

## **Modification of Privacy Policy**

We reserve the right to change or update this Privacy Policy at any time.